

AGENCY NAME:	Revenue and Fiscal Affairs Office		
AGENCY CODE:	E500	SECTION:	103



Fiscal Year 2024-25 Agency Budget Plan

FORM A - BUDGET PLAN SUMMARY

**OPERATING
REQUESTS
(FORM B1)**

For FY 2024-25, my agency is (mark "X"):	
<input checked="" type="checkbox"/>	Requesting General Fund Appropriations.
<input checked="" type="checkbox"/>	Requesting Federal/Other Authorization.
<input type="checkbox"/>	Not requesting any changes.

**NON-RECURRING
REQUESTS
(FORM B2)**

For FY 2024-25, my agency is (mark "X"):	
<input type="checkbox"/>	Requesting Non-Recurring Appropriations.
<input type="checkbox"/>	Requesting Non-Recurring Federal/Other Authorization.
<input type="checkbox"/>	Not requesting any changes.

**CAPITAL
REQUESTS
(FORM C)**

For FY 2024-25, my agency is (mark "X"):	
<input type="checkbox"/>	Requesting funding for Capital Projects.
<input type="checkbox"/>	Not requesting any changes.



**PROVISOS
(FORM D)**

For FY 2024-25, my agency is (mark "X"):	
<input checked="" type="checkbox"/>	Requesting a new proviso and/or substantive changes to existing provisos.
<input type="checkbox"/>	Only requesting technical proviso changes (such as date references).
<input type="checkbox"/>	Not requesting any proviso changes.

Please identify your agency's preferred contacts for this year's budget process.

	<i>Name</i>	<i>Phone</i>	<i>Email</i>
PRIMARY CONTACT:	Carrie Bundrick	(803) 734-3650	carrie.bundrick@rfa.sc.gov
SECONDARY CONTACT:	Paul Athey	(803) 734-3789	paul.athey@rfa.sc.gov

I have reviewed and approved the enclosed FY 2024-25 Agency Budget Plan, which is complete and accurate to the extent of my knowledge.

	<i>Agency Director</i>	<i>Board or Commission Chair</i>
SIGN/DATE:	 9/25/23	
TYPE/PRINT NAME:	 Frank A Bundrick	

This form must be signed by the agency head – not a delegate.

Agency Name:	Revenue & Fiscal Affairs Office
Agency Code:	E500
Section:	103

BUDGET REQUESTS			FUNDING					FTES				
Priority	Request Type	Request Title	State	Federal	Earmarked	Restricted	Total	State	Federal	Earmarked	Restricted	Total
1	B1 - Recurring	State Education and Workforce Development Act (H.3726)	500,000	0	0	0	500,000	0.00	0.00	0.00	0.00	0.00
2	B1 - Recurring	Recurring IT and Security Expenses	150,000	0	0	0	150,000	0.00	0.00	0.00	0.00	0.00
3	B1 - Recurring	Increase Other Funds Authorization	0	0	500,000	0	500,000	0.00	0.00	0.00	0.00	0.00
4	B1 - Recurring	Increase Other Funds Authorization - 911	0	0	0	5,000,000	5,000,000	0.00	0.00	0.00	0.00	0.00
TOTALS			650,000	0	500,000	5,000,000	6,150,000	0.00	0.00	0.00	0.00	0.00

Agency Name:	Revenue & Fiscal Affairs Office		
Agency Code:	E500	Section:	103

FORM B1 – RECURRING OPERATING REQUEST

AGENCY PRIORITY	1
------------------------	----------

Provide the Agency Priority Ranking from the Executive Summary.

TITLE	State Education and Workforce Development Act (H.3726)
--------------	---

Provide a brief, descriptive title for this request.

AMOUNT	<p>General: \$500,000</p> <p>Federal: \$0</p> <p>Other: \$0</p> <p>Total: \$500,000</p>
---------------	---

What is the net change in requested appropriations for FY 2024-2025? This amount should correspond to the total for all funding sources on the Executive Summary.

NEW POSITIONS	0.00
----------------------	-------------

Please provide the total number of new positions needed for this request.

FACTORS ASSOCIATED WITH THE REQUEST	Mark "X" for all that apply:	
	<input type="checkbox"/>	Change in cost of providing current services to existing program audience
	<input type="checkbox"/>	Change in case load/enrollment under existing program guidelines
	<input type="checkbox"/>	Non-mandated change in eligibility/enrollment for existing program
	<input type="checkbox"/>	Non-mandated program change in service levels or areas
	<input checked="" type="checkbox"/>	Proposed establishment of a new program or initiative
	<input type="checkbox"/>	Loss of federal or other external financial support for existing program
	<input type="checkbox"/>	Exhaustion of fund balances previously used to support program
	<input type="checkbox"/>	IT Technology/Security related
	<input type="checkbox"/>	Consulted DTO during development
<input type="checkbox"/>	Related to a Non-Recurring request – If so, Priority #	

STATEWIDE ENTERPRISE STRATEGIC OBJECTIVES	Mark "X" for primary applicable Statewide Enterprise Strategic Objective:	
	<input type="checkbox"/>	Education, Training, and Human Development
	<input type="checkbox"/>	Healthy and Safe Families
	<input type="checkbox"/>	Maintaining Safety, Integrity, and Security
	<input type="checkbox"/>	Public Infrastructure and Economic Development
<input checked="" type="checkbox"/>	Government and Citizens	

ACCOUNTABILITY OF FUNDS	<p>The specific strategies that relate to this request align with the goals of the accountability report and agency's overall strategic five-year plan –</p> <p>Strategy 1.4 – Support public well-being and infrastructure by delivering efficient support services</p> <p>Strategy 3.1 – Ensure IT operational and security objectives align with the agency's mission and balance priorities across technology, security, and customer needs</p> <p>Strategy 3.2 – Exceed industry standards for protecting the agency's infrastructure and data</p> <p>Use of these funds would be evaluated through internal and external customer satisfaction surveys as well as direct feedback from the General Assembly and program partners.</p>
--------------------------------	---

What specific strategy, as outlined in the most recent Strategic Planning and Performance Measurement template of agency's accountability report, does this funding request support? How would this request advance that strategy? How would the use of these funds be evaluated?

	Funds will be used by the South Carolina Revenue and Fiscal Affairs Office to fulfill
--	---

RECIPIENTS OF FUNDS

statutory responsibilities of H.3726.

What individuals or entities would receive these funds (contractors, vendors, grantees, individual beneficiaries, etc.)? How would these funds be allocated – using an existing formula, through a competitive process, based upon predetermined eligibility criteria?

JUSTIFICATION OF REQUEST

These funds are being requested in accordance with the fiscal impact statement (<https://www.scstatehouse.gov/s...>) to fulfill the statutory responsibilities so as to be able to provide statistical and analytical services as well as data management services for the State Education and Workforce Act. RFA anticipates the initial need to recruit two new staff (one developer and one statistician) for a total personnel cost with fringe of \$200,000. No new FTEs are being requested as the agency has vacant FTEs that can be converted for this project. Estimated annual hours necessary to perform these services is estimated at 3,900. In addition to personnel costs, the agency anticipates increased costs of \$300,000 annually for software licenses, data services, storage and backup, and privacy and security to utilize and protect the extensive amount of data and resources required to perform the services.

The agency will utilize existing other funds temporarily to implement the program, but fully funding this request will enable the office to continue fulfilling the statutory responsibilities as directed.

Please thoroughly explain the request to include the justification for funds, potential offsets, matching funds, and method of calculation. Please include any explanation of impact if funds are not received. If new positions have been requested, explain why existing vacancies are not sufficient.

Agency Name:	Revenue & Fiscal Affairs Office		
Agency Code:	E500	Section:	103

FORM B1 – RECURRING OPERATING REQUEST

AGENCY PRIORITY	2
------------------------	---

Provide the Agency Priority Ranking from the Executive Summary.

TITLE	Recurring IT and Security Expenses
--------------	------------------------------------

Provide a brief, descriptive title for this request.

AMOUNT	<p>General: \$150,000</p> <p>Federal: \$0</p> <p>Other: \$0</p> <p>Total: \$150,000</p>
---------------	---

What is the net change in requested appropriations for FY 2024-2025? This amount should correspond to the total for all funding sources on the Executive Summary.

NEW POSITIONS	0.00
----------------------	------

Please provide the total number of new positions needed for this request.

FACTORS ASSOCIATED WITH THE REQUEST	Mark "X" for all that apply:	
	<input checked="" type="checkbox"/>	Change in cost of providing current services to existing program audience
	<input type="checkbox"/>	Change in case load/enrollment under existing program guidelines
	<input type="checkbox"/>	Non-mandated change in eligibility/enrollment for existing program
	<input type="checkbox"/>	Non-mandated program change in service levels or areas
	<input type="checkbox"/>	Proposed establishment of a new program or initiative
	<input type="checkbox"/>	Loss of federal or other external financial support for existing program
	<input type="checkbox"/>	Exhaustion of fund balances previously used to support program
	<input checked="" type="checkbox"/>	IT Technology/Security related
<input checked="" type="checkbox"/>	Consulted DTO during development	
<input type="checkbox"/>	Related to a Non-Recurring request – If so, Priority #	

STATEWIDE ENTERPRISE STRATEGIC OBJECTIVES	Mark "X" for primary applicable Statewide Enterprise Strategic Objective:	
	<input type="checkbox"/>	Education, Training, and Human Development
	<input type="checkbox"/>	Healthy and Safe Families
	<input checked="" type="checkbox"/>	Maintaining Safety, Integrity, and Security
	<input type="checkbox"/>	Public Infrastructure and Economic Development
	<input type="checkbox"/>	Government and Citizens

ACCOUNTABILITY OF FUNDS	<p>The specific strategies that relate to this request align with the goals of the accountability report and agency's overall strategic five-year plan –</p> <p>Strategy 1.4 – Support public well-being and infrastructure by delivering efficient support services</p> <p>Strategy 3.1 – Ensure IT operational and security objectives align with the agency's mission and balance priorities across technology, security, and customer needs</p> <p>Strategy 3.2 – Exceed industry standards for protecting the agency's infrastructure and data</p> <p>Use of these funds would be evaluated through internal and external customer satisfaction surveys as well as direct feedback from IT security audits.</p>
--------------------------------	--

What specific strategy, as outlined in the most recent Strategic Planning and Performance Measurement template of agency's accountability report, does this funding request support? How would this request advance that strategy? How would the use of these funds be evaluated?

RECIPIENTS OF	Funds will be used by the South Carolina Revenue and Fiscal Affairs Office to meet the agency's objectives and strategic plan.
----------------------	--

FUNDS

What individuals or entities would receive these funds (contractors, vendors, grantees, individual beneficiaries, etc.)? How would these funds be allocated – using an existing formula, through a competitive process, based upon predetermined eligibility criteria?

JUSTIFICATION OF REQUEST

These funds are being requested by the agency for cyber security insurance and to relocate the agency's IT infrastructure to the Department of Admin's data center. The agency initially acquired cyber security insurance for a one-year period utilizing existing other funds available but will need funding support to maintain coverage on an ongoing basis. Due to the substantial amount of sensitive data stored on agency servers, cyber security insurance is an essential protection to safeguard to the agency in the event of a ransomware attack.

The agency has been utilizing available space at DHHS to host RFA IT infrastructure (i.e. Servers), but this option will no longer be available next year. The agency is requesting funds to utilize the hosted data center with the Department of Administration to ensure a safe, reliable environment for the production equipment utilized by the agency for extensive data storage and analysis.

Fully funding this request will allow the Revenue and Fiscal Affairs Office to continue operations that meet the agency's diverse group of stakeholders' increased demand in its varying service levels while continuing to expand service offerings.

Please thoroughly explain the request to include the justification for funds, potential offsets, matching funds, and method of calculation. Please include any explanation of impact if funds are not received. If new positions have been requested, explain why existing vacancies are not sufficient.

Agency Name:	Revenue & Fiscal Affairs Office		
Agency Code:	E500	Section:	103

FORM B1 – RECURRING OPERATING REQUEST

AGENCY PRIORITY	3
------------------------	----------

Provide the Agency Priority Ranking from the Executive Summary.

TITLE	Increase Other Funds Authorization
--------------	---

Provide a brief, descriptive title for this request.

AMOUNT	<p>General: \$0</p> <p>Federal: \$0</p> <p>Other: \$500,000</p> <p>Total: \$500,000</p>
---------------	---

What is the net change in requested appropriations for FY 2024-2025? This amount should correspond to the total for all funding sources on the Executive Summary.

NEW POSITIONS	0.00
----------------------	-------------

Please provide the total number of new positions needed for this request.

FACTORS ASSOCIATED WITH THE REQUEST	Mark "X" for all that apply:	
	<input checked="" type="checkbox"/>	Change in cost of providing current services to existing program audience
	<input type="checkbox"/>	Change in case load/enrollment under existing program guidelines
	<input type="checkbox"/>	Non-mandated change in eligibility/enrollment for existing program
	<input type="checkbox"/>	Non-mandated program change in service levels or areas
	<input type="checkbox"/>	Proposed establishment of a new program or initiative
	<input type="checkbox"/>	Loss of federal or other external financial support for existing program
	<input checked="" type="checkbox"/>	Exhaustion of fund balances previously used to support program
	<input type="checkbox"/>	IT Technology/Security related
<input type="checkbox"/>	Consulted DTO during development	
<input type="checkbox"/>	Related to a Non-Recurring request – If so, Priority #	

STATEWIDE ENTERPRISE STRATEGIC OBJECTIVES	Mark "X" for primary applicable Statewide Enterprise Strategic Objective:	
	<input checked="" type="checkbox"/>	Education, Training, and Human Development
	<input type="checkbox"/>	Healthy and Safe Families
	<input type="checkbox"/>	Maintaining Safety, Integrity, and Security
	<input type="checkbox"/>	Public Infrastructure and Economic Development
<input type="checkbox"/>	Government and Citizens	

ACCOUNTABILITY OF FUNDS	<p>The specific strategy that relates to this request align with the goals of the accountability report and agency's overall strategic five-year plan – Strategy 4.1 – Attract, recruit, and retain a professional workforce Use of this authorization would be evaluated through internal customer satisfaction surveys.</p>
--------------------------------	---

What specific strategy, as outlined in the most recent Strategic Planning and Performance Measurement template of agency's accountability report, does this funding request support? How would this request advance that strategy? How would the use of these funds be evaluated?

RECIPIENTS OF	<p>No funds are being requested as part of the request. The cash is on hand within all the agency's earmarked funds. These funds will cover adjustments over multiple years (past and future) of legislative increases, promotions, and equity increases</p>
----------------------	--

FUNDS

given to employees paid from these other funds.

What individuals or entities would receive these funds (contractors, vendors, grantees, individual beneficiaries, etc.)? How would these funds be allocated – using an existing formula, through a competitive process, based upon predetermined eligibility criteria?

JUSTIFICATION OF REQUEST

This additional authorization is necessary to ensure the agency is able to utilize the revenue funds generated from contractual services performed to cover the personnel costs required to perform such services. Without the use of these funds, the agency would not be able to meet the customers' expectation of producing and providing access to the highest quality of data and analysis.

Please thoroughly explain the request to include the justification for funds, potential offsets, matching funds, and method of calculation. Please include any explanation of impact if funds are not received. If new positions have been requested, explain why existing vacancies are not sufficient.

Agency Name:	Revenue & Fiscal Affairs Office		
Agency Code:	E500	Section:	103

FORM B1 – RECURRING OPERATING REQUEST

AGENCY PRIORITY	4
------------------------	---

Provide the Agency Priority Ranking from the Executive Summary.

TITLE	Increase Other Funds Authorization - 911
--------------	---

Provide a brief, descriptive title for this request.

AMOUNT	<p>General: \$0</p> <p>Federal: \$0</p> <p>Other: \$5,000,000</p> <p>Total: \$5,000,000</p>
---------------	---

What is the net change in requested appropriations for FY 2024-2025? This amount should correspond to the total for all funding sources on the Executive Summary.

NEW POSITIONS	0.00
----------------------	------

Please provide the total number of new positions needed for this request.

FACTORS ASSOCIATED WITH THE REQUEST	Mark "X" for all that apply:	
	<input checked="" type="checkbox"/>	Change in cost of providing current services to existing program audience
	<input type="checkbox"/>	Change in case load/enrollment under existing program guidelines
	<input type="checkbox"/>	Non-mandated change in eligibility/enrollment for existing program
	<input type="checkbox"/>	Non-mandated program change in service levels or areas
	<input type="checkbox"/>	Proposed establishment of a new program or initiative
	<input type="checkbox"/>	Loss of federal or other external financial support for existing program
	<input type="checkbox"/>	Exhaustion of fund balances previously used to support program
	<input type="checkbox"/>	IT Technology/Security related
	<input type="checkbox"/>	Consulted DTO during development
<input type="checkbox"/>	Related to a Non-Recurring request – If so, Priority #	

STATEWIDE ENTERPRISE STRATEGIC OBJECTIVES	Mark "X" for primary applicable Statewide Enterprise Strategic Objective:	
	<input type="checkbox"/>	Education, Training, and Human Development
	<input type="checkbox"/>	Healthy and Safe Families
	<input type="checkbox"/>	Maintaining Safety, Integrity, and Security
	<input checked="" type="checkbox"/>	Public Infrastructure and Economic Development
<input type="checkbox"/>	Government and Citizens	

ACCOUNTABILITY OF FUNDS	<p>The specific strategy that relates to this request align with the goals of the accountability report and agency's overall strategic five-year plan – Strategy 1.4.3 – Improve 9-1-1 emergency response by transitioning local 9-1-1 call centers to the national technology standard (NextGeneration 9-1-1) which allows for text, pictures and calls in an IP based environment. Goal is to have 40% transitioned by the end of FY 2023.</p> <p>Use of this authorization would be evaluated through external customer satisfaction surveys.</p>
--------------------------------	--

What specific strategy, as outlined in the most recent Strategic Planning and Performance Measurement template of agency's accountability report, does this funding request support? How would this request advance that strategy? How would the use of these funds be evaluated?

RECIPIENTS OF	<p>No funds are being requested as part of the request. The cash is on hand within all the agency's restricted funds. These funds would be used to contract with the state's contractual partner in providing a statewide ESInet (emergency services IP network)</p>
----------------------	--

FUNDS

as well as reimbursing local 9-1-1 jurisdictions for costs incurred in providing 9-1-1 services to citizens.

What individuals or entities would receive these funds (contractors, vendors, grantees, individual beneficiaries, etc.)? How would these funds be allocated – using an existing formula, through a competitive process, based upon predetermined eligibility criteria?

JUSTIFICATION OF REQUEST

This additional authorization is necessary to ensure the agency is able to utilize the revenue funds generated from the state's wireless 9-1-1 fee to support local 9-1-1 centers as well as the statewide ESInet for delivery of 9-1-1 traffic. Without the use of these funds, the agency would not be able to meet the customers' expectation of producing and providing access to the highest quality of support and services.

Please thoroughly explain the request to include the justification for funds, potential offsets, matching funds, and method of calculation. Please include any explanation of impact if funds are not received. If new positions have been requested, explain why existing vacancies are not sufficient.

Agency Name:	Revenue & Fiscal Affairs Office		
Agency Code:	E500	Section:	103

FORM D – PROVISO REVISION REQUEST

NUMBER	NEW
---------------	-----

Cite the proviso according to the renumbered list (or mark "NEW").

TITLE	RFAO: Revenue Forecast
--------------	------------------------

Provide the title from the renumbered list or suggest a short title for any new request.

BUDGET PROGRAM	Program Services - 2501.010000.000
-----------------------	------------------------------------

Identify the associated budget program(s) by name and budget section.

RELATED BUDGET REQUEST	N/A
-------------------------------	-----

Is this request associated with a budget request you have submitted for FY 2024-2025? If so, cite it here.

REQUESTED ACTION	Add
-------------------------	-----

Choose from: Add, Delete, Amend, or Codify.

OTHER AGENCIES AFFECTED	N/A
--------------------------------	-----

Which other agencies would be affected by the recommended action? How?

SUMMARY & EXPLANATION	<p>RFA requests to suspend Section 11-9-1130 (A) of the 1976 Code, which states ..." The Board of Economic Advisors shall make an initial forecast of economic conditions in the State and state revenues for the next fiscal year no later than November tenth of each year..."</p> <p>Note: A previous version of this proviso was removed during the FY 2023-2024 budget process. RFA requests to reinstate the proviso to extend the delivery of the November revenue forecast to allow sufficient time for analysis and revenue forecast preparation.</p>
----------------------------------	--

Summarize the existing proviso. If requesting a new proviso, describe the current state of affairs without it. Explain the need for your requested action. For deletion requests due to recent codification, please identify SC Code section where language now appears.

FISCAL IMPACT

None

Provide estimates of any fiscal impacts associated with this proviso, whether for state, federal, or other funds. Explain the method of calculation.

**PROPOSED
PROVISO TEXT**

(RFAO: Revenue Forecast) For the current fiscal year, Section 11-9-1130(A) of the 1976 Code shall be suspended.

Paste existing text above, then bold and underline insertions and strikethrough deletions. For new proviso requests, enter requested text above.

Agency Name:	Revenue & Fiscal Affairs Office		
Agency Code:	E500	Section:	103

FORM E – AGENCY COST SAVINGS AND GENERAL FUND REDUCTION CONTINGENCY PLAN

TITLE	Agency Cost Savings and General Fund Reduction Contingency Plan
--------------	---

AMOUNT	\$190,182
---------------	-----------

What is the General Fund 3% reduction amount? This amount should correspond to the reduction spreadsheet prepared by EBO.

ASSOCIATED FTE REDUCTIONS	Two (2)
----------------------------------	---------

How many FTEs would be reduced in association with this General Fund reduction?

PROGRAM / ACTIVITY IMPACT	<p>The short-term plan would be to offset the 3% reduction with funds carried over from FY 2022-23 under Proviso 117.23 which authorizes agencies to carry forward up to 10% of general fund appropriations. These funds are currently earmarked for specific projects that may be one-time or long-term in nature and contingent upon available funding absent a mid-year budget cut.</p> <p>However, a 3% general fund reduction that extends beyond the current fiscal year would need to be offset by a reduction in recurring expenditures. Of the total \$6,339,393 general funds for FY2023-24, 75% is appropriated to personnel items and 25% is allocated to operating items. These general funds support all divisions and functions of the Revenue and Fiscal Affairs Office. Since our budget is primarily personnel related, we would achieve primary cost savings in that area to reach the \$190,182 reduction.</p> <p>Identified vacancies in the Compliance and Communications and Data Integration and Analysis Divisions would not be immediately filled in order to implement a cost reduction. While no programs would be eliminated, the delivery of services may be affected by slower response times.</p>
----------------------------------	--

What programs or activities are supported by the General Funds identified?

SUMMARY	<p>Two (2) vacancies with a combined total planned salary of \$132,400 and combined fringe of \$60,904 (using 46% fringe rate) would equal \$193,304 in general fund reduction, slightly exceeding the required amount of \$190,182. Requests from the general public and governmental entities may take longer to complete with the reduction in available staff. Should there be no vacancies at the time of a 3% reduction is put into effect, budget reduction options would include reducing the contracts made to contracted surveyors to assist with mapping boundaries, eliminating paid internships, heavily restricting travel, and reducing investments in technology infrastructure. If the additional measures do not achieve a 3% reduction, the options of shifting current personnel to other funded activities and voluntary furloughs would be explored.</p>
----------------	--

Please provide a detailed summary of service delivery impact caused by a reduction in General Fund Appropriations and provide the method of calculation for anticipated reductions. Agencies should prioritize reduction in expenditures that have the least significant impact on service delivery.

**AGENCY COST
SAVINGS PLANS**

RFA continuously evaluates vacant positions to determine if the position aligns with the agency's mission and vision. Through attrition, the agency is able to repurpose savings to provide professional growth for employees and outsource basic services. Most recently, the agency expanded its utilization of the Department of Administration's Shared Services Program with the addition of the finance module rather than replacing a vacant FTE in the Business Services section for an estimated savings of \$45,240.

What measures does the agency plan to implement to reduce its costs and operating expenses by more than \$50,000? Provide a summary of the measures taken and the estimated amount of savings. How does the agency plan to repurpose the savings?

Agency Name:	Revenue & Fiscal Affairs Office		
Agency Code:	E500	Section:	103

FORM F – REDUCING COST AND BURDEN TO BUSINESSES AND CITIZENS

TITLE	Online Payment Portal for Real Time Network
--------------	---

Provide a brief, descriptive title for this request.

EXPECTED SAVINGS TO BUSINESSES AND CITIZENS	Reduce burden on customers of the Real Time Network by simplifying the account registration process while absorbing payment processing fees from the SC.GOV portal rather than passing those costs on to the customer.
--	--

What is the expected savings to South Carolina's businesses and citizens that is generated by this proposal? The savings could be related to time or money.

FACTORS ASSOCIATED WITH THE REQUEST	<p>Mark "X" for all that apply:</p> <table border="1"> <tr> <td><input type="checkbox"/></td> <td>Repeal or revision of regulations.</td> </tr> <tr> <td><input checked="" type="checkbox"/></td> <td>Reduction of agency fees or fines to businesses or citizens.</td> </tr> <tr> <td><input checked="" type="checkbox"/></td> <td>Greater efficiency in agency services or reduction in compliance burden.</td> </tr> <tr> <td><input type="checkbox"/></td> <td>Other</td> </tr> </table>	<input type="checkbox"/>	Repeal or revision of regulations.	<input checked="" type="checkbox"/>	Reduction of agency fees or fines to businesses or citizens.	<input checked="" type="checkbox"/>	Greater efficiency in agency services or reduction in compliance burden.	<input type="checkbox"/>	Other
<input type="checkbox"/>	Repeal or revision of regulations.								
<input checked="" type="checkbox"/>	Reduction of agency fees or fines to businesses or citizens.								
<input checked="" type="checkbox"/>	Greater efficiency in agency services or reduction in compliance burden.								
<input type="checkbox"/>	Other								

METHOD OF CALCULATION	The payment portal charges 4% of the total transaction for processing credit card payments. Each account registration represents a \$600 fee, with 4% equating to \$24 per transaction. There are approximately 1,200 customer accounts on the network for a total per year of approximately \$29,000.
------------------------------	--

Describe the method of calculation for determining the expected cost or time savings to businesses or citizens.

REDUCTION OF FEES OR FINES	The agency absorbed the 4% fee (or \$24) for processing registration transactions rather than passing on to the customer.
-----------------------------------	---

Which fees or fines does the agency intend to reduce? What was the fine or fee revenue for the previous fiscal year? What was the associated program expenditure for the previous fiscal year? What is the enabling authority for the issuance of the fee or fine?

REDUCTION OF REGULATION	The agency does not intend to delete or amend its enabling authority to set fees to provide services. The agency's enabling authority for fees is provided in Proviso 103.5. (RFAO: Revenue for Goods and Services).
--------------------------------	--

Which regulations does the agency intend to amend or delete? What is the enabling authority for the regulation?

SUMMARY	Effective March 1 of the preceding fiscal year, RFA transitioned to an online payment portal for Real Time Network (RTN) customers to process account registrations. This transition streamlines the account registration and renewal for customers, and the agency is absorbing the 4% credit card processing fee per transaction and \$2.50 ACH fee per transaction rather than passing it on to the customers. Absorbing these costs will only have a minor impact on the revenue fund balance and will not impact the fund's stability.
----------------	---

Provide an explanation of the proposal and its positive results on businesses or citizens. How will the request affect agency operations?